NC Vehicle Registration Help Information

TOPICS

A. North Carolina DMV Specialized License Plates
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C. US Government Vehicle Registration
D. NC DMV Vehicle Stops
E. NC License Plate Status

* * * For more information, contact your local DMV Office **or** (919) 715-7000 * * *

***Best Option**: Click DMV link, Use Filter "Choose Office Type" for Local Phone–Hours–Location*

A. NORTH CAROLINA DMV SPECIALIZED LICENSE PLATES

There are currently over 100 specialized license plates issued in NC in addition to personalized plates. Users are encouraged to use the DMV website for more information: www.ncdot.org/dmv

The complete license number must be used, omitting any hyphens, dashes, spaces, and special characters. Only numbers and letters are used which are read top-to-bottom-left-to-right **OR** left-to-right-top-to-bottom. If a license plate has leading zeros (0), the entire number including zeros must be used in the inquiry.

Here are a few common examples:

TYPE	*ENTRY PROCEDURE*	*EXAMPLE*
Army Reserve	AR plus number	**AR364**
Dealer – *Franchise*	FD plus number	**FD12345**
Dealer – *Independent*	ID plus number	**ID12345**
Friends of the Great Smokey Mountains	Number plus SM	**0435SM**
Vietnam Veteran	Number plus VV	**0600VV**

B. ACCESS REQUESTS FOR NON-CRIMINAL JUSTICE AGENCIES

If a non-criminal justice governmental agency *(such as code enforcement officials, parking enforcement agencies, etc.)* requests direct access to DMV files, the agency should be referred to the NCDOT/DMV unit listed below. Agencies interested in obtaining access to DMV records should first initiate contact by email to:

Data Management Services
Subject Line: Access to DMV Records
data-control@ncdot.gov

Data Management Services will respond with instructions regarding the information required for submission.

C. US GOVERNMENT VEHICLE REGISTRATION

Using the RQ transaction form, a user can access US government vehicle registration information using either license plate (LIC) or vehicle identification number (VIN). The user must use the code "GS" in the NLETS Destination Code field (DRI). This code is valid only for RQ transactions and cannot be used in other NLETS transactions.

1. **INQUIRY**
   a. If inquiring by license plate (LIC), the license plate must be entered without a hyphen and must include the alpha "G" which precedes the seven-digit number displayed on all US government license plates. An example of this license plate would be: **G1000336**

   b. If inquiring by VIN, the Vehicle Make and Year fields should be left blank.

2. **DCIN RESPONSE** — will display two contacts for the vehicle record:
   a. "Primary Contact" is the agency contact responsible for the vehicle *(such as the Marine Corps Recruiting Office in Raleigh)* and **will likely NOT** be the person driving the vehicle.

   b. "Secondary Contact" is the US General Services Administration Fleet Contact for the agency leasing the vehicle from GSA.

D. NC DMV VEHICLE STOPS

A vehicle stop is notification to NC DMV personnel that may prevent renewal of a registration, transfer of a plate, and/or issuance/transfer of a title. A vehicle can concurrently have multiple stops associated with it.

There are five (5) types of stops that may be seen in a DMV response. The CHILD SUPPORT and DWI stops are related to a customer and any vehicles associated with that customer. INSURANCE and TAX stops are directly associated with a vehicle.

1. **CHILD SUPPORT STOP** is set when a parent has a 90-day delinquent payment for child support. The stop remains on the vehicle(s) and is associated with the customer until all payments have been brought up to date. It can be set/cleared only by personnel from the Department of Human Resources or the Administrative Office of the Courts. The Child Support Stop will not allow the renewal of registration or issuance/transfer of a title.

2. **INSURANCE STOP** is set when a vehicle has a lapse in liability insurance coverage. NC DMV financial security personnel flag the vehicle with a warning when the FS57 (DMV Notification of Lapse of Liability Insurance) is sent to the customer. If insurance is not continued for the vehicle by the deadline specified on the FS57, the customer will have to pay a fine(s), return license plate, show proof of insurance, and honor a 30-day waiting period before the insurance stop can be removed from the vehicle. DMV vehicle registration personnel, branch tag agents, and financial security personnel only can clear the insurance stop. Transfer of plate and registration renewals cannot be processed for the associated vehicle; however, the title can be transferred.

3. **DWI STOP** is set when a vehicle has been seized by law enforcement due to the driver being convicted of **(a)** driving while impaired **and (b)** driving while license revoked due to a previous driving while impaired occurrence. All NC DMV vehicle registration services will be denied for a driver meeting this description. Even though the registered owner may not be the driver of the vehicle, he/she will be denied vehicle registration services if that vehicle is driven for a second time by a customer whose license is under an impaired driving revocation. *(The first time the vehicle is driven, the registered owner can produce "innocent party" documentation that will be maintained by DMV and will be available for future court use.)* Registration services can be allowed when the customer has relicensed.

4. **TAX STOP** indicates the owner has outstanding tax owed and must be paid prior to any changes to the registration, renewal, etc.

5. **MULTI STOP** indicates that more than one type of stop has been entered against the vehicle but does not indicate which stops. Contact DMV to determine which stops have been entered.

E. NC LICENSE PLATE STATUS

A plate status "PLATE CANCELED – FHV" indicates that the license plate was canceled because the Federal Highway Tax (FHV) was not paid. This license plate should not be displayed on a vehicle if this status is indicated.

For more details, contact the NC State Highway Patrol Investigative Services Unit at (919) 757-0754 or visit their website.

A plate status "PICKUP PLATE" indicates that DMV has revoked the registration plate and placed a Pickup Order on the plate. Pursuant to NCGS § 20-45, a law enforcement officer can:

1. Seize the registration plate.
2. Notify NC DMV using the **TSEZ** transaction in DCIN. This convenient preformatted in-state text message is sent directly to LTBG terminal.
3. Return the seized plate to a DMV office within 10 business days of the seizure.

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