

***** ATTENTION: AGENCY TAC/POC ******REVIEW AND DISTRIBUTE THIS NOTICE ACCORDINGLY*

AOC Migration to eCourts

Historically, North Carolina court records maintained by the Administrative Office of the Courts (AOC) were accessible to law enforcement agencies through the Division of Criminal Information Network (DCIN). Access to these records was granted to users who held an active certification in Module 2 of the North Carolina State Bureau of Investigation (SBI) training program. This certification enabled authorized personnel to retrieve court transactions directly through DCIN as part of their investigative and operational duties.

With the recent transition to the eCourts platform, this method of access has been discontinued. The following update outlines the completion of the migration and provides guidance on how law enforcement agencies should now obtain court records.

Pertinent Info:

As of October 2025, the North Carolina AOC has completed its transition to the eCourts platform. This change concludes a statewide migration effort that began in February 2023, aimed at centralizing and modernizing access to court records. Statewide Implementation is complete; all 100 North Carolina counties have now transitioned their court records to the eCourts system. While we recognize that this transition may present challenges, we are committed to supporting law enforcement agencies throughout this change and ensuring their continued access to essential information. Please inform all relevant personnel of the migration completion and update internal procedures, as needed, to reflect the new access method. Visit the [eCourts](#) portal for training materials and support resources and for additional assistance accessing eCourts or troubleshooting issues, email the NCAOC Help Desk at ecourts@nccourts.org or visit their website nccourts.gov

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North Carolina State Bureau of Investigation

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Please do not rely solely on this document as an all-inclusive resource.

If you are uncertain about any issue, please seek out guidance from your agency legal counsel or contact the SBI for direction to an appropriate guiding authority.

In Review:

- AOC court records are no longer available through the Division of Criminal Information Network (DCIN).
 - Law enforcement personnel seeking North Carolina court records must now use the [eCourts](#) platform.
 - For questions, please contact NCAOC Help Desk at ecourts@nccourts.org or visit their website nccourts.gov
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