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## Who are FLOs?

A Field Liaison Officer is any law enforcement, emergency services, military, public health, private, non-profit, or other public sector employee who has responsibility within their agency to report and disseminate suspicious activity or threat information and has been properly certified by ISAAC.

## What is NC ISAAC?

The Information Sharing And Analysis Center (ISAAC) is North Carolina's official fusion center which gathers and shares information to reduce the state's vulnerability. ISAAC was launched in 2006 to communicate and exchange information between local, state, and federal agencies regarding crime and terrorism.

## NC ISAAC's Mission

The purpose of ISAAC is to serve as the focal point for the collection, analysis, and dissemination of terrorism and critical information relating to threats and attacks within North Carolina. ISAAC will enhance and facilitate the collection of information from local, state and federal resources and analyze that information so that it will benefit homeland security and criminal interdiction at all levels.

## Become a FLO

Interested individuals should contact ISAAC through email or call to obtain an application packet.

**3320 Garner Rd**

**Raleigh, NC 27601**

**Email: [NCISAAC@ncsbi.gov](mailto:NCISAAC@ncsbi.gov)**

**Phone: 919-716-1111**

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**Our Vision:** A prepared, safe and resilient NC

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**Our Mission:** To integrate participants into a large system of resources through a process of combining public, non-profit, and private sector partners into an effective and sustainable two-way flow of information.



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# Field Liaison Officer (FLO) Program

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## North Carolina Information Sharing and Analysis Center

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## What is the FLO Program?

Created in 2007, the FLO program was developed to facilitate more effective information sharing by partnering with law enforcement, emergency services, military, public health, private, non-profit, or other public sector entities to maintain a network of constant communication.

FLOs act as a liaison between their agency and NC ISAAC using their unique knowledge, skills, and experience to further ISAAC's ability to share information. Our FLOs are vital to our mission at ISAAC.

## Benefits to our FLOs

Access to critical information, intelligence, and resources from ISAAC

A vast, well-connected network of multi-disciplinary FLOs and stakeholders

Training opportunities to include an annual workshop

Increased awareness regarding terrorist and criminal threats and activities

## FLO Objectives

- Establish a link to information gathering and sharing groups and provide a platform to share and collect information related to local, national, and global threats
- Assist ISAAC with outreach and the development of intelligence products
- Provide support and advisory functions during unfolding or critical incidents
- Use decision-making tools to evaluate gathered data
- Evaluate and apply threat intelligence to help inform future procedures and operations



## FLO Roles & Responsibilities

- Receive leads that originate from within your organization regarding terrorism, criminal activity, and civil unrest and forward the information to ISAAC
- Review all information received from ISAAC for a possible connection to terrorism or criminal networks
- Develop partnerships with neighboring FLOs
- Handle and safeguard sensitive information

## Requirements to be a FLO

US citizenship

Referral to the program by an active FLO or ISAAC staff member or partner who acts as the principle point of contact for their agency for the sharing of information related to crimes or potential acts of terrorism

Occupation in law enforcement, emergency services, military, public health, private, non-profit, or other public sector

Good standing within your department