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Criminal Justice Information Services (CJIS) Division
National Threat Operations Section (NTOS)

International Justice and Public Safety Network (NIJ) Training

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Purpose

- The mission of the FBI's National Threat Operations Center (NTOC) is to protect the nation by serving as the primary communication channel through which the public provides tips to the FBI.
 - NTOC currently averages 4,000 tips a day
- NTOC identified a need to push non-emergent state, local, and tribal matters directly to agencies in a timely manner.
 - **March 2021:** NTOC deployed an address look-up feature based upon complainant/subject location data to quickly identify the local National Emergency Number Association participating public safety answering point.
 - **April 2022:** NTOC partnered with the National Data Exchange (N-DEx) to share state, local, and tribal tip information directly into N-DEx for law enforcement access.
 - **Fiscal year 2023:** NTOC partnered with Nlets to explore the use of Nlets' services to connect directly with state, local, and tribal partners.

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Nlets

- To support the FBI's mission, NTOC is providing tip information directly to respective agencies via Nlets Administrative Messages.
- NTOC pushes information via Nlets' existing Administrative Message infrastructure in real time for any action deemed appropriate by the receiving agencies.



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Examples of Nlets Administrative Messages



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AM. DCFBIWAE1
12:30 07/7/2023

TITLE: FBI NATIONAL THREAT OPERATIONS CENTER INFORMATION SHARING

CAVEAT:

THE INFORMATION HEREIN WAS SUBMITTED BY THE PUBLIC, SOCIAL MEDIA OR PRIVATE SECTOR COMPANIES TO THE FBI TIP LINE AND HAS NOT BEEN CONFIRMED, INVESTIGATED, OR VETTED BY THE FBI. THE INFORMATION PROVIDED IS TO BE USED AT THE DISCRETION OF THE RECEIVING AGENCY TO FURTHER ITS LAW ENFORCEMENT FUNCTIONS. YOU ARE RECEIVING THIS MESSAGE BASED ON ZIP CODE MAPPING.

ORI RECIPIENTS: WVX000000 WV2345670 FBIHQ09842

TRANSACTION REFERENCE NUMBER: 1234xyz

SYNOPSIS: CALLER REPORTED SUSPICIOUS ACTIVITY IN THE PARKING LOT OF THE MOVIE THEATRE DOWNTOWN. CALLER STATED HE SAW 5 MEN COME OUT OF A WHITE VAN, ALL HEADED IN SEPARATE DIRECTIONS AND HAD THEIR PHONES OUT. IT APPEARED THEY WERE VIDEOING RANDOM FEMALES IN THE PARKING LOT. WHILE CALLER WAS WALKING INTO WORK, AT THE THEATRE, ONE OF THE MEN HE SAW LEAVE THE VAN WAS FOLLOWING CLOSELY BEHIND A SINGLE FEMALE AND APPEARED TO BE RECORDING HER ON HIS PHONE. THE CALLER RECOGNIZED THE MAN TO BE TIMMY TESTING.

INCIDENT ZIP CODE: 12345

DATE: 7/7/2023

COMPLAINANT:

NAME: TOMMY TESTER

PHONE NUMBER: 222-333-1234

SUBJECT:

NAME: TIMMY TESTING

PHONE NUMBER: 222-333-1235

SOME ADDITIONAL NTOS RELATED DATA, ALONG WITH UNCLASSIFIED CRIMINAL JUSTICE INVESTIGATIVE INFORMATION, MAY BE FOUND IN THE FBI'S NATIONAL DATA EXCHANGE (N-DEX) SYSTEM. THE N-DEX SYSTEM IS A NO COST NATIONWIDE INFORMATION SHARING SYSTEM WITH ACCESS TO OVER ONE BILLION FEDERAL, STATE, LOCAL, AND TRIBAL RECORDS. FOR MORE INFORMATION ABOUT THE N-DEX SYSTEM, PLEASE CONTACT NDEX@LEO.GOV.



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FIELD OFFICE MESSAGE

TITLE: FBI NATIONAL THREAT OPERATIONS CENTER INFORMATION SHARING

CAVEAT: THE FOLLOWING INFORMATION WAS SENT TO AGENCIES LOCATED IN YOUR AOR. THIS MESSAGE IS BEING SENT TO YOU FOR SITUATIONAL AWARENESS ONLY.

ORI RECIPIENTS: WVORI123 (BRIDGEPORT POLICE DEPARTMENT), WVORI1412 (HARRISON COUNTY SHERIFFS OFFICE)

OTHER RELEVANT ACTION: TEST PSAP CONTACTED

TRANSACTION REFERENCE NUMBER: 6l4gknpw

SYNOPSIS: First tip!



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STATE/LOCAL MESSAGE

TITLE: FBI NATIONAL THREAT OPERATIONS CENTER INFORMATION SHARING

CAVEAT: THE INFORMATION HEREIN WAS SUBMITTED BY THE PUBLIC, SOCIAL MEDIA OR PRIVATE SECTOR COMPANIES TO THE FBI TIP LINE AND HAS NOT BEEN CONFIRMED, INVESTIGATED, OR VETTED BY THE FBI. THE INFORMATION PROVIDED IS TO BE USED AT THE DISCRETION OF THE RECEIVING AGENCY TO FURTHER ITS LAW ENFORCEMENT FUNCTIONS.

ORI RECIPIENTS: 12345A, 67890B

OTHER RELEVANT ACTION: TEST PSAP CONTACTED

TRANSACTION REFERENCE NUMBER: 12345XYZ

SYNOPSIS: TEST

IF YOU HAVE ANY QUESTIONS, PLEASE CONTACT THE FBI NATIONAL THREAT OPERATIONS CENTER: 304-625-0990 AND REFERENCE THE TRANSACTION NUMBER LISTED ABOVE. DO NOT RESPOND VIA ADMINISTRATIVE MESSAGE TO THIS ORI. SOME ADDITIONAL NTOS RELATED DATA, ALONG WITH UNCLASSIFIED CRIMINAL JUSTICE INVESTIGATIVE INFORMATION, MAY BE FOUND IN THE FBI'S NATIONAL DATA EXCHANGE (N-DEX) SYSTEM. THE N-DEX SYSTEM IS A NO COST NATIONWIDE INFORMATION SHARING SYSTEM WITH ACCESS TO OVER ONE BILLION FEDERAL, STATE, LOCAL, AND TRIBAL RECORDS. FOR MORE INFORMATION ABOUT THE N-DEX SYSTEM, PLEASE CONTACT NDEX@LEO.GOV.

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Information Sharing Examples

- The following examples include tips received by NTOC which could be within state, local, and tribal jurisdictions with a non-federal nexus that will be shared:
 - Drug related information
 - Stalking/harassment complaints
 - Suspicious activity/noise complaints
 - Burglary/theft reports
 - Poisoning complaints
 - Missing persons reports (no FBI case)
 - Tips with personally identifiable information*
 - Tips with location information*

*Parameters created by Advisory Policy Board Standard
Operating Procedures Taskforce



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Information Sharing Parameters

- NTOC will not send a duplication of what is already sent to fusion centers as part of the dual route Threat to Life initiative.
- Tips are informational in nature and may be actioned by state/local law enforcement at their discretion.
- Tips containing urgent matters have other processes in place to be shared with the appropriate agencies.



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Thank you!

Questions?



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