



Reference Guide for CJIS Services



Scan the QR codes with your smartphone for more information.

CJIS Division Service	Description	Contact Information
 Law Enforcement Enterprise Portal (LEEP)	LEEP is a secure platform that provides criminal justice entities access to web-based investigative tools and analytical resources, e.g., Virtual Command Center, Joint Automated Booking Station, and JusticeConnect.	Call: 1-888-334-4536 Email: helpdesk@leo.gov 
 National Crime Information Center (NCIC)	NCIC is a computerized database containing criminal justice information and is available to law enforcement agencies nationwide. It contains 22 files: 15 person files (wanted persons, sex offenders, extreme risk protection orders, violent persons, etc.) and 7 property files (stolen/felony guns, vehicles, boats, license plates, etc.). Agencies can contact NCIC to request an offline search.	Call: 304-625-3000 Email: ioau@fbi.gov 
 National Data Exchange (N-DEX)	N-DEX is a strategic investigative information sharing system that brings together unclassified records (arrest reports, missing persons reports, warrants, service calls, etc.) from all over the nation.	Call: 1-888-334-4536, Option 4 Email: ndex@leo.gov 
 National Instant Criminal Background Check System (NICS)	NICS is used by federal firearms licensees and federal and state law enforcement agencies nationwide to determine whether the transfer of a firearm would violate Title 18, <i>United States Code</i> , section 922(g) or (n) state law.	Call: 1-844-265-6716 Email: NICSLiaison@fbi.gov 
 National Threat Operations Section (NTOS)	NTOS operates 24/7/365 and is the main channel through which the public submits information pertaining to federal crimes and threats to national security to the FBI.	Call 1-800-CALL-FBI to submit a tip. Access the tip form at website https://tips.fbi.gov . 
 Next Generation Identification (NGI)	NGI provides criminal history data, identification and investigative capabilities, e.g., tenprint, latent, palm print, facial recognition, and iris image services for authorized federal, state, local, tribal, and international partners.	Website: https://fbibiospecs.fbi.gov 
 Uniform Crime Reporting (UCR) Program	UCR collects crime data, e.g., Use of Force, National Incident-Based Reporting System (NIBRS), Suicide Data Collection, Lawful Access, and Law Enforcement Officers Killed and Assaulted.	Call: 304-625-4830 Email: UCR-NIBRS@fbi.gov 



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CJIS Division	Point of Contact	Description	Contact Information
	Advisory Process Management Office (APMO)	APMO administers the CJIS Systems Officers/Advisory Process program.	Email: agmu@leo.gov 
	CJIS Audit Unit (CAU)	CAU strives to improve the integrity and security of CJIS systems and the use of criminal justice information. CAU staff triennially audit federal, state, local, and tribal agencies that access or use data from a CJIS system, e.g., NCIC, N-DEX, NICS, and NGI.	Call: 304-625-3020 Email: CJISAUDIT@fbi.gov 
	Officer Safety Awareness Training (OSAT)	OSAT aims to provide relevant and potentially life-saving information to law enforcement officers by focusing on why officers were feloniously or accidentally killed or assaulted in the line of duty and how to identify and prevent life-threatening situations.	Email: osat@fbi.gov 
	CJIS Information Security Officer (ISO)	The CJIS ISO ensures the successful sharing of criminal justice information to criminal justice and noncriminal justice partners across the nation and around the world in a highly secure fashion.	Email: iso@fbi.gov 

NOTE: If you have technical questions regarding a specific CJIS Division system or service, please contact the program directly.

Questions? Contact the CJIS Division's Law Enforcement Engagement Unit (LEEU). LEEU staff are CJIS Division representatives who can connect our criminal justice partners to the service or program that will help meet their needs. To request an overview of the CJIS Division's services, please call LEEU staff at 304-625-7768 or email LEEU@fbi.gov.

